

Conditions of Boarding Animals at Cooinda Cat Resort (CCR)

This agreement is in accord with the requirements of the Domestic Animals Act 2001 and the Code of Practice for the operation of Boarding Establishments 2006.

1. **All animals are to be fully vaccinated.** Current vaccinations must be shown on admission – F3 as a minimum for Cats. A surcharge will apply if we are required to contact your Vet for verification.
2. **All cats are to be desexed. Un-desexed cats will only be boarded by prior arrangement** and will incur a surcharge if over the age of 8 months.
3. Cooinda Cat Resort reserves the right to refuse entry of any animal.
4. **Boarding rates are charged per calendar day.** This includes the day of arrival, day of departure and all days in between no matter what time you arrive or depart. The owner agrees to pay the rate for boarding in effect on the date the animal is checked into CCR. Arrivals and departures are during prescribed office hours only. Out of hours arrivals and departures are available for an additional fee and only if pre-arranged.
5. All charges must be paid in full on arrival. Any additional charges incurred during the animals stay must be paid in full prior to departure. All animals arriving by Kitty Kab will be required to supply a valid credit card for payment on arrival at CCR.
6. Owner acknowledges that **24hr notice is to be given if requiring a change to a scheduled Kitty Kab service.**
7. **All fees are subject to change without notice.**
8. A **non-refundable booking deposit** is payable at the time of booking for each animal for peak periods as determined by CCR and for all periods when booking the Platinum Paws Luxury Accommodations. You will be charged for the full period booked during Easter, Christmas and New Year Peak Periods even if the animal leaves early.
9. All **animals over the age of 14 are required to have a completed aged care admission form** prior to boarding.
10. Long term boarders will pay monthly payments which shall be processed by credit card on the 1st of the month for the month in advance. If the animal departs before the end of the month any remaining credit will be refunded to the credit card. Any changes for long term bookings should be notified immediately.
11. Under no circumstances will CCR, or any of its employees or agents, **be held responsible for any items lost, destroyed or left behind** on these premises such as toys, bedding, collars, carry cages etc.

VICTORIAN LEGAL RIGHTS & RESPONSIBILITIES

Domestic Animals Act 2001 - Sect 64 (Part 5) – 64 thru 68

1. The owner specially represents that he or she is the sole owner of the animal, free and clear of all liens and encumbrances.
2. The owner agrees to pay all costs and charges for the special services requested, any special treatment needed and **any veterinary costs for the animal during the time the animal is in CCR's care.** In the event of the animals illness, and where the owner or their emergency contact cannot be readily contacted, the veterinary surgeon's decision in relation to treatment of the animal shall be final. Owner agrees to give permission to CCR to allow personal information regarding the Owner and their animal to be given to or received from a duly licensed Veterinarian.
3. The owner agrees to be solely responsible for any and all acts or behavior of the animal while it is in CCR's care and hereby indemnifies CCR and shall keep CCR indemnified to the full extent permitted by law for any action of the animal which apart from this indemnity may have been created any liability on CCR.
4. **All charges incurred by the owner pursuant to this agreement must be paid before the animal leaves CCR's premises.**

5. If all charges are not paid, CCR has the right to offer the animal for public sale, rehome or surrender said animal in a manner which CCR may in its sole and absolute discretion deem appropriate. If such sale / rehoming / surrendering does not secure a price adequate to cover the charges and the cost of sale / rehoming / surrendering, the owner is liable to CCR for any shortfall. CCR may take this course of action as set out herein if not advised of a pick up date within two (2) weeks of the last advised departure date at which time the animal will be deemed to be abandoned. **Any costs incurred to recover monies owed will also be the responsibility of the owner.**
6. Under no circumstance will CCR, or its employees, **be held responsible for Cat Flu / Influenza, ringworm, injury, illness, death, loss or damage of any kind whatsoever** that may occur to any animal while in the control of CCR.
7. **By boarding their animal and/or signing these conditions the owner acknowledges their acceptance of the Conditions of Boarding Animals and certifies to the accuracy of all information given.** The owner acknowledges that by boarding their animal and/or the signing of this contract shall create a lien over the animal in favor of CCR which lien shall continue to exist whilst monies are owing to CCR pursuant to this agreement.

Signed By Owner _____ Date _____

Owners Name _____

Owners Drivers License Number (First Visit Only) _____ State Issued _____

Operator or Employee acting for the Operator Signature _____