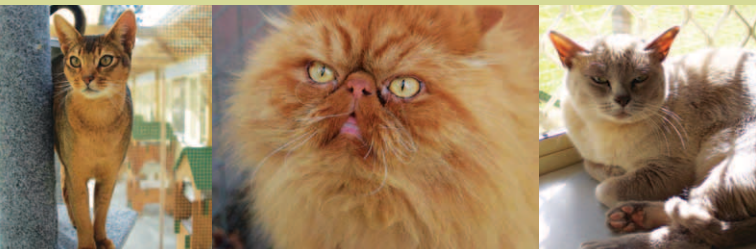




*Cooinda*  
CAT RESORT  
*Kitty Kab Service*

At Cooinda Cat Resort your pets holiday is our number 1 priority. We understand that you may have time or transportation constraints and so we are happy to offer the **Kitty Kab Pick Up & Delivery Service**.



### *Pick-ups*

When booking your cat in you will be given an approximate pick up time. Our professional driver will arrive to pick up your feline friend – please advise us when booking if you require the use of one of our carry cages. Cats will only be transported in secure carry cages – for the safety of the cat and the driver. We can provide carry cages at no extra charge when using the Kitty Kab service.

### *Drop-offs*

Before we deliver your cat home you **MUST** call to confirm you have arrived home. Kitty Kab **WILL NOT** deliver home without this confirmation. As you can appreciate most cats do not enjoy travel and to avoid them having an unnecessary trip we do require that you call and let us know you are home and ready to welcome home your kitty. If you call after hours then please leave a message on our answering machine with your name, the cats name and confirmation you would like your cat delivered home. Our answering has a message with our business hours – if you do not get this message then please check you have dialed the correct phone number.



**Cooinda**  
CAT RESORT  
*Kitty Kab Service*



|           | Office Hours | Kitty Kab Hours |
|-----------|--------------|-----------------|
| Monday    | 9am – 5pm    | 7am – 9am       |
| Tuesday   | 9am – 5pm    | 7am – 9am       |
| Wednesday | 9am – noon   | no service      |
| Thursday  | 9am – 5pm    | no service      |
| Friday    | 9am – 5pm    | 7am – 9am       |
| Saturday  | 9am – noon   | 7am – 9am       |
| Sunday    | 1pm – 4pm    | no service      |

Local transport (within a 10km radius) is available everyday excluding Sundays. Please contact us to see if you are in the local area and what the current Kitty Kab rates are for your suburb.

For emergencies outside of these hours please contact us.

During peak periods (eg Easter, Christmas/New Year & Public Holidays) the Kitty Kab days may be extended – please contact our office for more information.

After-hours – please leave a message on our answering machine with:

- Your Surname
- Your Cats Name
- Your Phone Number
- Any Message you would like to leave

Thank you for your custom.

We appreciate all feedback so please don't hesitate to contact us.

Phn: 03 5971 1395  
[www.cooindacatresort.com.au](http://www.cooindacatresort.com.au)